

2015 ANNUAL REPORT SAN MIGUEL POWER ASSOCIATION, INC.

TABLE OF CONTENTS

2
3
4
5
5
6
7
8
9
9
10
11
12
13

NOTICE OF THE ANNUAL MEETING OF SAN MIGUEL POWER ASSOCIATION, INC

The 77th Annual Meeting of the Members of San Miguel Power Association, Inc. (SMPA) will be held at the SMPA Nucla office (170 W. 10th Ave., Nucla, Colorado) on the 9th day of June 2016. Registration will be open from 4:30 p.m. to 5:30 p.m., and the business meeting will begin at 5:30 p.m. This meeting will be held for the following purposes:

- 1) The election of directors to the Board of Directors for Districts No. 1 (Nucla, Naturita, Uravan, Paradox, Redvale, Basin & Slick Rock). & No. 4 (Colona, Log Hill, & Rural Telluride).
- 2. The reports of Officers, Directors & Committees.
- 3. Any other business that may properly come before the meeting.



San Miguel Power Association, Inc. operates two district offices in Ridgway and Nucla, CO. Both are open Monday -Thursday: 7:00 am - 5:30 pm.

> Nucla Office: P.O. Box 817 170 W. 10th Ave. Nucla, CO 81424 (970) 864-7311

Ridgway Office: P.O. Box 1150 720 N. Railroad St. Ridgway, CO 81432 (970) 626-5549

Toll Free: 1-877-864-7311 or 1-800-864-7256 After Hours Emergency Hotline: Call your local office and you will immediately reach our after hours dispatch.

OUR MISSION:

IT IS THE MISSION OF SAN MIGUEL POWER ASSOCIATION, INC. TO DEMONSTRATE CORPORATE RESPONSIBILITY AND COMMUNITY SERVICE WHILE PROVIDING OUR MEMBERS WITH SAFE. RELIABLE. COST EFFECTIVE AND ENVIRONMENTALLY RESPONSIBLE ELECTRICAL SERVICE.

Jim Link SMPA Interim General Manager

Rube Felicelli SMPA Board President

The San Migue Power Association Board of Directors

Message to Members NEW DIRECTIONS FOR SMPA

Take a look around you at the Annual Meeting. You will see lots of familiar faces, as well as some new ones. We have a new General Manager, new Department Managers, & some new technicians as well. These changes are in response to our changing industry & environment.

Our communities are still struggling to recover from a recession that changed our business model. Rather than focusing on growth, SMPA is now concentrating on operational

efficiency & system reliability. To accomplish this while keeping rates as low as possible, we have streamlined our management structure, & set these goals: to update control & security infrastructure; to keep our existing assets (trucks, equipment, vehicles) running and efficient; and to more efficiently respond to member needs.

SMPA is also continuing to respond to our members who want more options for local renewable energy. SMPA must facilitate these options, while making sure our core business stays intact and rate structures do not punish or reward certain members at the expense of others.

Finally, SMPA is re-examining its role in the economic health of the communities we serve. Throughout this report, you will see how we serve, support & maintain contact with our members. Our bottom line is you, our members, rather than anonymous shareholders or corporate investors. We want to be a resource for you when it comes to economic issues like broadband, education & jobs, as well as business development & retention.

As the times change, one constant remains: SMPA is here to serve our members. The nature of that service may change with the times, but the commitment will endure.



L to R: Dave Alexander, District 3; Doylene Garvey, District 1; Debbie Cokes, District 6; Bob Justis, District 2; Terry Rhoades, District 7; Rube Felicelli, District 5; Jack Sibold, District 4





3 | The Membership

MEMBER APPRECIATION DAYS

As you glance over this report, you might ask "What's with all the equations?" Well if you know someone in the power industry, they'll tell you that keeping the lights on is no simple task. It involves a great amount of science, calculation and precision engineering to deliver safe, reliable electricity to homes & businesses across the land.

As challenging as the job is, however, we at San Miguel Power, are excited to do it. That's because we are here to serve our members.

We say "members," not "customers" because members are people who belong to the organization they founded—who give it direction and purpose. That's what you do for us.

We wanted to say "thank you!" so we continued our tradition of holding Member Appreciation Days at our offices, complete with hot beverages, homemade food and gifts.

After all, you, our members are what it's all about!

COFFEE WITH YOUR CO-OP

SMPA wanted to talk about matters that are important to you, but we also knew that you have busy lives, so this year, for the first time ever, we came to you! "Coffee with your Co-op" was a discussion forum that we brought to coffee shops and hangouts in every town in our territory. Again, coffee was on us!



Our first "Coffee with your Co-op" was held at the 5th Avenue Grill in Nucla. Here, Director Doylene Garvey hears from a member in her district.



Some of the forums took place in the evening. This event, held at Provisions, a restaurant in Ridgway, hosted over 100 members.

SCHOLARSHIPS

SMPA awards multiple scholarships to local high school graduates. The recipients are selected by a committee of college and vocational representatives and are judged on their academic success, written thoughts, community involvement and leadership skills.

(Not Pictured) **Erin Staats** SMPA \$2000 Scholarship (Nucla H.S.)



Braden Barkemeyer SMPA \$2000 Scholarship (Norwood H.S.)



Talitha Gallegos SMPA \$2000 Scholarship (Silverton H.S.)



Ebba Green Basin \$1000 Scholarship (Telluride H.S.)





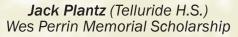
Hasten Beamer SMPA \$2000 Scholarship (Ridgway H.S.)



Christa Kennedy SMPA \$2000 Vocational (Norwood H.S.)



Roxanne Ervin Tri-State \$500 Scholarship (Nucla H.S.)



A \$2,500, four-year renewable scholarship in honor of SMPA Board of Director & renewable energy advocate, James "Wes" Perrin.



Hunter Clapsadl SMPA \$2000 Scholarship (Ouray H.S.)



Abigail Segerstrom SMPA \$2000 Scholarship (Telluride H.S.)



Nathaniel Fedel Tri-State \$500 Scholarship (Ouray H.S.)

SMPA AT-A-GLANCE	2015	2014	2013	2012	
METERS	13,208	13,128	13,103	13,065	
MILES OF LINE	1,881	1,880	1,880	1,907	
METERS PER MILE	70.2	6.98	6.97	6.85	
EMPLOYEES	53	55	55	55	
KILOWATT HOUR (KWH) CHARGE	\$0.138	\$0.138	\$0.138	\$0.130	
AVG. KWH PER RESIDENCE	791	799	820	774	
TOTAL KWH SOLD (MILLIONS)	191.8	192.6	194.5	186.4	
NET METERED ACCOUNTS	201	174	154	137	
PEAK DEMAND (KW)	32,058	31,581	32,660	45,370	
NET MARGINS	\$2,466,379	\$1,481,646	\$2,708,359	\$1,131,348	

CURRENT SMPA EMPLOYEES:

30 + Years of Service	
David Kelly, System Planner	
Duane DeVeny, Service Planner	33
26 - 30 Years of Service	
Rick Gabriel, Supervisor, Purchasing/Stores	30
Paul Enstrom, Safety & Regulatory Compliance	29
Sherry Spor, Accounts Payable (Ret. 2016)	29
Scott Davidson, Journeyman Line Technician	26
21 - 25 Years of Service	
Frances Lendin-Graybeal, Customer Service Rep	24
Clint Colson, Working Foreman	23
Claude Barrett, Area Service Technician	22
Shawna Sinks, GIS Specialist	22
Lester Oltjenbruns, Systems Technician	21
Tammi Magallon, Plant Accountant	
Marvin Walisky, Service Planner	21
16 - 20 Years of Service	
Daniel Hubert, Journeyman Line Technician	19
Gay Carver, Billing Representative	
Carla Reams, Manager of Admin. & H.R	
Keri Kling, Billing Representative	
Renee Koski, Custodian	

Gary Crawford, Mechanic (Ret. 2016)...... 17 Jon Puderbaugh, Journeyman Line Technician 16

11 - 15 Years of Service

Preston Joseph, Journeyman Line Technician	15
Calvin Rutherford, Manager, Finance & Accountin	g 15
Johnathan Smith, Journeyman Line Technician	. 13
Penny Gabardi, Customer Service Rep	. 12
Michael Morlang, Equipment Technician	12
KJ Johnson, Journeyman Line Technician	. 12
Sam Purcell, Journeyman Line Technician	. 11
Bart Reams, Journeyman Line Technician	11
Eric Pottorff, Area Service Technician	. 11

6 - 10 Years of Service

Brad Boulden, Working Foreman	. 10
Bob Coulson, Facility Maintenance Technician	. 10
Kim Nickolaus, AMI Technician	. 10
Jackie Sinclair, GIS Specialist	. 10
Tom McLeod, Area Service Technician	. 9
Byrd Williams, Service Planner	. 9
Darcy Weimer, Journeyman Line Technician	. 9
Jeff Shea, Working Foreman	. 7
Brad Zaporski, Manager of Member Services	. 7
Amy Sickels, Customer Service Rep	. 6
Scott Reed, Journeyman Substation Technician	. 6

0 - 5 Years of Service

Bill Riley, Manager of Engineering	. 5
Becky Riley, Customer Service Rep	4
Joshua Hainey, Senior Accountant	4
Wiley Freeman, Energy Services Executive	4
Jeremy Fox, Supervisor of Service Planning	2
Duane Oliver, Manager of Operations	2
Alex Shelley, Communications Executive	<
Paul Hora, Key Accounts Executive	<
Kelly Truelock, Accounts Payable Accountant	<
Dustin Smuin, Senior Mechanic	<
Chris Falk, Mechanic / Warehouseman	<

Retirements:





Kevin Ritter General Manager, Kevin Ritter retired on December 31, 2015, after serving 7 years at SMPA. (Ret. 2016)

OPERATIONS HIGHLIGHT: THE RED MOUNTAIN ROCKSLIDE REPAIR

In mid-January 2014, on Hwy 550 near mile marker 89, a massive rock slide caused major damage to our 44KV backup transmission line. Power to the affected communities was re-routed, but until this damage could be repaired, there would be no backup power.

The repair project required replacement of four two-pole structures encompassing about a mile of three phase line in nearly solid rock perched on a cliff about 800 feet above U.S. Highway 550.

While working, our crews discovered that wire thieves had cut down poles and stolen several spans of copper wire, presumably to sell for a profit.

Meanwhile, on the mountain pass, workers found a significant opening in the rock creating a possible slab-off hazard.

SMPA had to acquire new equipment and draw up new designs. All had to be accomplished without delaying scheduled road closures and helicopter work.

As our crews set up to re-energize the line, they discovered that the wire thieves had struck again. They had cut down two more structures and had harvested more than 3,000 feet of copper wire. Our operations crews, again, gathered the necessary materials and went to work.

Finally, on Friday, October 16th, our work crews re-energized the line. It is, once again, supplying backup power to the our communities.

While working on this project, a workmen might find himself perched atop a 40-foot pole, receiving a section of three-phase wire from a helicopter hov-ering about 100 feet overhead. Our gratitude goes to the pilot, and the technicians who completed these tasks safely and efficiently.



One phase of the repair required a helicopter to carry several thousand pounds of poles and wires. Expert piloting and surgical precision were required to put these assets in place safely

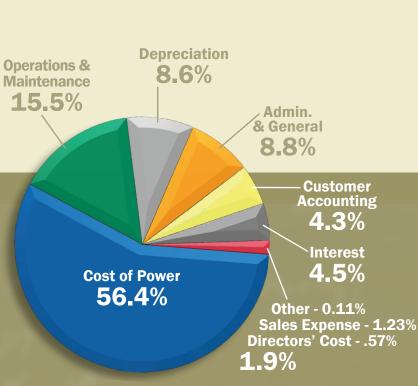
2015 Financial Statement Statement of Revenue, Expenses & Patronage Capital

Revenues	2015	2014
Residential	\$15,929,864	\$15,997,029
Commercial	\$11,791,650	\$11,898,639
Irrigation	\$118,792	\$136,499
Street Lights	\$64,961	\$66,214
Other Revenue	\$119,946	\$140,290
Christmas Credit	0	(\$1,000,000)
Total Operating Revenue	\$28,025,213	\$27,238,671
Expenditures	2015	2014
Cost of Purchased Power	\$14,970,531	\$15,120,646
Transmission Expense	\$110,378	\$90,108
Distribution Expense	\$4,008,016	\$3,962,507
Consumer Accounting Expense	\$952,627	\$1,087,422
Consumer Service & Informational Expense	\$183,309	\$283,459
Sales Expense	\$326,800	\$319,464
Administration & General Expense	\$2,474,363	\$2,289,235
Depreciation	\$2,293,456	\$2,270,263
Interest Expense	\$1,203,115	\$1,260,730
Other	\$29,339	\$26,639
Total Cost of Electric Service	\$26,551,934	\$26,710,473
Margins	2015	2014
Operating Margin	\$1 473 279	\$528.108

Net Margin or Patronage Capital	\$2,466,379	\$1,481,646
Extraordinary Items	\$0	\$0
Capital Credits	\$799,365	\$867,272
Non-Operating Margin	\$193,735	\$86,176
Operating Margin	\$1,473,279	\$528,198

Assets
Total Utility Plant
Less: Reserve for Depreciation
Net Utility Plant
Reserve Funds & Investments
Other Investments
General Funds
Special Deposits
Accounts Receivable
Material Inventory
Prepayment & Other Assets
Total Assets

Liabilities & Equities	
Total Equities & Margins	
Total Long Term Debt	
Notes Payable	
Current & Accrued Liabilities	
Deferred Credits	
Total Liabilities & Equities	



Commercial **42.1**%

> Residential 56.8%

Irrigation: 0.42% Street Lights: .23% **Other: .43%** 1.1%

Where SMPA's **Dollars Came From**

SMPA collects revenues from two main classes of members: Residential and Commercial. Individual rates are affected by factors including demand, energy use and the need for three-phase vs. single phase service. Learn more about rates at www.smpa.com.

Comparative Balance Sheet

2015	2014
\$79,403,720	\$76,407,251
\$28,193,265	\$26,425,228
\$51,210,455	\$49,982,023
\$18,894,800	\$18,418,344
\$56,580	\$60,606
\$2,506,237	\$4,313,373
\$690,341	\$610,270
\$2,953,818	\$2,450,967
\$1,319,680	\$1,070,643
\$80,051	\$81,355
\$77,711,962	\$76,987,581

2015	2014
\$43,887,061	\$42,885,568
\$24,729,226	\$25,961,550
\$1,511,796	\$0
\$5,897,108	\$5,916,380
\$1,686,771	\$2,224,083
\$77,711,962	\$76,987,581

Where SMPA's **Dollars Were Spent**

SMPA's largest expense is the wholesale cost of power. Fixed costs include Depreciation and Interest. Controllable costs make up a relatively small portion of SMPA's burden.

Comparative Balance Sheet | 8

COMMUNITY & THE CO-OP

SMPA HAS ALWAYS SERVED AS A COMMUNITY ADVOCATE. THE CORPORATE DONATION IS ONE TOOL THAT WE USE. HERE ARE SOME OF THE COMMUNITY ORGANIZATIONS & CAUSES THAT RECEIVED OUR HELP IN 2015.

- · MONTROSE WEST RECREATION
- . THE TOWN OF SILVERTON
- · THE MOUNTAIN VILLAGE MERCHANTS' ASSOCIATION
- · HARDROCKERS HOLIDAYS
- · OURAY COUNTY FAIR
- · FORTUNA TIERRA CLUB
- · NUCLA WATER DAYS
- · NORWOOD YOUTH ORGANIZATION
- · SECOND CHANCE HUMANE SOCIETY
- · TELLURIDE TOWN PARK

Dovlene Garvey SMPA Board Director. District #1

Samia Singleton

Executive Director, West End Economic Development Corporation

C:=

A Cooperative Partnership

As a member-owned cooperative, SMPA holds the concept of "Care for Community" as one of its core principles. Whether it is through board-allocated grants, in-kind donations, or corporate donations like the ones on the left, SMPA actively seeks opportunities to help bolster the communities it serves.

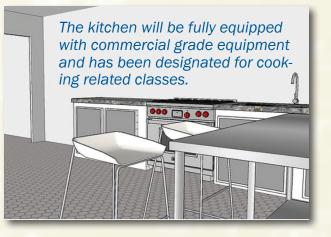
> In 2015, the effect of SMPA's contribution to three worthy initiatives was doubled thanks to a matching contribution from CoBank, a national cooperative bank serving vital industries like SMPA, through their "Sharing Success" program.

Through this partnership, the West End Economic Development Corporation (WEEDC) received a total of \$10,000 to support their community kitchen project. The 219 square foot community kitchen will be situated on the main floor of a two story, mixed use business facility, where office space will be rented to local small business owners and entrepreneurs. The kitchen will include such amenities as a commercial range, gas convection oven, reach-in refrigeration and freezer, commercial loading access, classroom space and ADA compliance.

Sharing Success! — **Benefits Local Causes**

The completion of this project will impact this economically depressed area by providing affordable rental commercial kitchen space, which will provide a rich and diverse atmosphere for a surge of value added products and services to be created. Especially regarding food based businesses, where a state law limits the amount of annual revenue received and products produced, when operating out of a home kitchen.

We are grateful to our partner, CoBank for matching our investment in this vital initiative.



These community actions made possible in part, by donations from.



Silverton Band Shell

The Blair Street Historic District Association, in partnership with the Town of Silverton, has been working hard to celebrate the historic, mining, railroad, and "old west" atmosphere on Notorious Blair Street. The newest installation will be a rustic band shell in Columbine Park in Silverton, thanks, in part, to a



donation from SMPA matching donafrom matched COBANK through "Sharing Success" program. This structure will serve as a venue for various community gatherings including educational presentations. musientertainment. theatrical plays, farmer's markets, arts, crafts, dance, etc.

Telluride Foundation Business Classes

Recognized nationally as the fourth most active grant maker in the country, this foundation supplies the entire region, stretching from Ouray to the Paradox Basin with the resources necessary to improve quality of life and meet economic challenges.

The Telluride Foundation's Paradox Basin Business Technical Assistance Initiative seeks to support businesses in San Miguel, Montrose, Dolores and Montezuma counties, through focused technical assistance, which can lead to new investments in both the financial and human capital of the region.



SMPA RENEWABLE ENERGY



THE POWER OF THE SUN

The community solar array pictured above was installed in late 2012, and its completion was big news in our 2013 annual report. 2013 was the year that SMPA members, like you, could begin purchasing ownership of panels in the array. 2015 turned out to be another big year for our community solar array, it was the year that the entire array, all 4,784 panels, sold out.

The array produces almost 1.8 million kilowatthours annually, and this is split amongst 210 SMPA members, who now own one or more of the panels. The single largest owner is the Telluride School district, who purchased nearly half rado Energy Office, the Telluride Foundation, and of the panels. Owners of panels in the commu- SMPA's Green Fund. nity solar array receive around 11.5 cents per kilowatt-hour of energy that is produced by the

array. Collectively they saved \$206,000 on their electric bills in 2015.

The next community solar program that SMPA is working on is our I.Q. Solar array. To be built in the latter half of 2016, this array will be dedicated to SMPA members who apply and qualify for the program based on certain maximum income qualifications. Members who participate will receive panels for free, and the revenue from the kilowatt-hours produced will become a credit on their monthly bill. The array is being constructed with generous financial support from the Colo-



SPOTLIGHT ON EFFICIENCY

Three Western Towns Save Big with LED Streetlights

160 LED

It would be an understatement per Watt, (as comto say that LED (Light Emitting Diode) technology has come a cury Vapor's 60 long way. In the field of municipal street lighting, high-intensity discharge lamps have dominated the market, but the LED's ability to produce more light per watt of electrical power has always intrigued scientists, engineers and businessmen.

Now, LED technology has reached the point of emitting 100 Lumens or more

Paul Hora SMPA Key Accounts Executive

pared to the Mer-- 75 Lumens per Watt), according to SMPA Key Accounts Executive, Paul Hora. "Also, desire."

LED Hea Ene Tota

Net Metering Pioneer Takes the Plunge

In this region, there is a wide group of "early adopters" of the net-metering opportunity offered by SMPA. Most have deployed solar grid-tie technology, but for Nucla resident, Terry Boekhout, the challenge was to build a small hydro generating system.

From unknown project costs and elusive government and utility incentives to tricky National Electric Code requirements and utility net metering policy, the ultimate success of the project was no sure thing. The construction and design of the project and everything else in the control of Mr. Boekhout was the glue that, at times, held all the unknowns from flying out of control.

A project like this demands vision, persistence, and risk from its developer. This reveals Mr. Boekout to be not only an early adopter, but a true pioneer.



LEDs are directional, which reduces light pollution and they are now available in practically any color one could

> These benefits caught the attention of town Managers like Patti Grafmyer of Norwood. In response to requests from the towns of Norwood, Nu-SMPA built a prothese communities

> > Patti Grafmyer Norwood Town Manager

could affordably access LED street lights.

"Once the program was in place, the towns jumped at the chance to install the lights." said Hora. "We had to pilot some lights, get financing in place and get final approval from the town boards. Then we had to order the lights, and do a one-for-one swap-out of all the old fixtures-all before the end of 2015."

cla, and Naturita, Now that the lights are in place, the towns seeing the benefits gram through which and the savings. According to Grafmyer, "The cost savings for Norwood is about \$315 per month. That's approximately 44%, which is huge."

REBATE REPORT

Rebate	Issued	Total \$	SMPA	Tri-State
ergy Star Appliances	176	\$16,765	\$8,065	\$8,700
) Bulb	739	\$111,880	\$19,062	\$92,818
nmercial LED Retro.	9	\$58,420	N/A	\$58,420
at Pump HVAC	2	\$1000	\$275	\$725
ergy Audits	3	\$450	\$450	N/A
atherization	23	\$15,746	\$15,746	N/A
nmunity Solar	15	\$40,739	\$40,739	N/A
ar PV Residential	29	\$56,539	\$56,539	N/A
ar PV Commercial		\$7,500	\$7,500	N/A
all Hydro	1	\$2,250	\$2,250	N/A
ar Domestic Water		\$1,500	\$1,500	N/A
al	000	6210 700	¢150 106	¢160.662

\$312,789 \$152,126 \$160,663

ANNUAL MEETING MINUTES - JUNE 11, 2015

1. Call to Order: The 76th Annual Meeting of the San Miguel Power members was called to order by Board President Rube Felicelli on June 11, 2015 at 5:30 p.m. at the San Miguel Power Association offices located at 720 North Railroad Street, Ridgway, CO 81432.

Invocation was delivered while SMPA Linemen presented the Raising of the Flag during the National Anthem.

- 2. Introduction of Guests: President Felicelli introduced the SMPA Board of Directors, General Counsel, and the General Manager.
- 3. Determination of a Quorum: SMPA staff advised President Felicelli that 69 members were registered and present for the meeting. President Felicelli announced that the required quorum of at least 50 members has been satisfied.
- 4. Reading of the Notice of Meeting and Proof of Publication and/or mailing thereof: Secretary/Treasurer Dave Alexander advised members that the appropriate legal notices regarding the meeting had been published in all newspapers within the service territory and the notices were available for inspection.
- 5. Reading of the Unapproved Minutes of the 2014 Annual Meeting of the Members and the Taking of Necessary Action Thereon: The 2014 annual meeting minutes were published in the annual report. A motion was made and seconded from the floor to waive the reading of the minutes. The motion was voted on and carried.
- 6. Treasurer's Report: The treasurer's financial report was detailed in the annual report that was provided to all members in attendance. The report is also available to all members on the SMPA website. A motion was made and seconded from the floor to forgo the reading of the treasurer's report. The motion was voted on and carried.
- 7. President's Report: President Felicelli welcomed members to the 76th annual meeting. He spoke about the accomplishments and milestones that have occurred throughout the past year of 2014.

- 9. Unfinished Business: None presented.
- Facility was sold out.
- posed and will maintain his seat on the board. There were no other candidates up for election.

12. Scholarship Award Announcements: The Scholarship Awards were announced. Some of the recipients of the SMPA Scholarships, as well as, the recipient of the Wes Perrin Memorial Scholarship attended the meeting and were presented with their scholarship checks.

- **13. Door Prizes:** Every member attending the meeting received a \$10 bill credit.
- 14. Meeting Adjourned: The meeting was adjourned at 6:20 p.m.

8. General Manager's Report: Manager Ritter reported on the highlights of the previous year and the future of SMPA. The SMPA Community Solar facility in Paradox Valley sold out. The Board set a strategic goal of developing new technologies that would serve our members more efficiently and effectively. We gave back \$900,000 to the members by retiring capital credits in May, and the board approved a \$1,000,000 capital credit retirement for 2015. SMPA continues to develop our SCA-DA system to allow us to monitor and improve our electric system. Rates were also briefly discussed. Tri-State is currently in the middle of a rate analysis and restructuring. This will effect SMPA at some level.

10. New Business / Question & Answer Session: Members posed questions regarding SMPA's support for economic growth, funds available for the rebate programs, and what may be next on the cooperatives agenda for promoting other renewable programs now that the Community Solar

11. District 2 Election Results: Attorney Jim Link announced the district 2 election results. Robert Justis, Incumbent board member, ran unop-

pf = N(kWh)2+ (kvorh)= SAN MIGUEL POWER ASSOCIATION Tochstone En 30KV4= , eff. 1000 R 1,169,005 KWh 2,868 Swing_Angle = tan (P* dia 82.404 1,254,282 Ha P= DT.m PW= WC · WF TGL = Mg. 6F 43 H, KWh= W. T(hrs a10' 1. 22 1180 Vs B 60 = -C 20 E=I.R 200 200 NON-I= STO V. San Miguel Power Association is an equal opportunity provider and employer. If you wish to file a Civil Rights program San Migder Power Association is an equal opportunity provider and employer. If you wish to me a civil nights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http:// www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W. Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.